



SUPPLY ONLY TERMS and CONDITIONS

WHEREAS: the Canuck Charging Stations is the “Seller” and a Customer is the “Buyer”

1.RETURN AND REFUND

1.1. All sales are final, no exchanges.

1.2.The Buyer can return the product for a refund with 30 days of purchase and 20% restocking fee will be charged for returned items.

1.3.Any product the Buyer returns must be in the same condition the Buyer received it and in the original packaging. The Buyer will be responsible for the shipping costs incurred

2.WARRANTY

2.1.The Seller offers a three year manufacturer’s warranty on all of our residential use charging stations (EVduty & JuiceBox).

2.2.The Seller offers a three year manufacturer’s warranty on EVduty commercial use charging stations and offer a one year manufacturer’s warranty on JuiceBox commercial charging stations. The additional 2-year extended warranty on JuiceBox commercial charging stations could be purchased separately.

2.3. The EV charging station cable and plug (connector) are under warranty for one (1) year.

2.4. All EV charging station accessories are under warranty for one (1) year.

2.5.The warranty covers parts and factory labor.

2.6.Warranty doesn’t cover any defect caused by an abnormal use of the product

2.7.To be eligible for warranty, ESA inspection certificate for Ontario or provincial inspection certificate for installation of the charger should be submitted.

2.8. The Buyer should contact manufacturer directly for all warranty claims:

- **EVduty Charging Stations**

ELMEC SERVICE SUPPORT

1441, 2nd Avenue,

Shawinigan, Québec, G9T 2X9

- **JuiceBox Charging Stations**

AUTOCHARGERS.CA CORPORATION

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Markham, Ontario, L3R 5V5